

Dr Ambedkar College, Deekshabhoomi, Nagpur

Internal Complaint Committee and Grievance Redressal Cell (ICC-GRC)

Session 2025-26

Meeting (Date: 9/10/2025)

Chairperson: Dr. Mrs. Deepa Panhekar, Officiating principal of the college

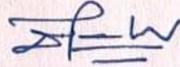
Minutes of the meeting:

1. To ask student representative about any internal complaints (if any).
2. To ask student representatives, whether they have any objection on CC TV cameras placed at various places in the college.
3. To inform Mrs. Varsha Panbude (Head commerce department) about complaint received against her from Dr Durga Puttewar and discuss the same.
4. To discuss about the letter obtained from RTM Nagpur university mentioning requirement of ICC report against the complaint filed by Dr Archana Meshram and Dr B A Mehere.
5. To discuss and organise various awareness programmes under ICC.

Committee Members:

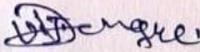
Signatures

Chairperson: Dr. Mrs. Deepa Panhekar:



Members:

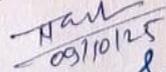
1. Dr Utpal Dongre



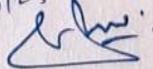
2. Dr. Prabhjot Kaur Nayyar



3. Dr. Namrata Pradnyakar



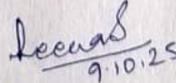
4. Capt. Dr. Sujit Chouhan



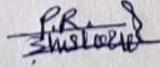
5. Mrs. Supriya Sardar



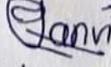
6. Adv. Dr. Leena Gajbhiye



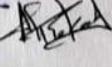
7. Ms. Prachi Bhasarkar (PG)



8. Ms. Tanvi Joshi (UG)



9. Ms. Anisha Rokde, Ph.D. Scholar



10. Mr. Vasant Tulsiram Arakharao (Parent)

Detailed Report of Discussions and Decisions:

1. Discussion on Student Complaints:

The Chairperson initiated the meeting by asking student representatives if they had any complaints or issues related to the college.

The student representatives reported that the *washroom door on the top floor was not functioning properly*.

On hearing this, the Chairperson, Dr. (Mrs.) Deepa Panhekar, took immediate action and directed the concerned maintenance staff to repair the door at the earliest. The Chairperson emphasized the importance of maintaining hygiene and safety facilities for students.

2. Discussion on CCTV Cameras in the College Premises:

The Chairperson inquired whether students had any objections or concerns regarding the CCTV cameras installed at various locations in the college.

The student representatives stated that they had *no objections* and were *comfortable* with the presence of CCTV cameras. They expressed that the cameras help in maintaining discipline and safety, and they did not feel that the footage would be used inappropriately.

3. Discussion on the Complaint Received Against Mrs. Varsha Panbude:

The Chairperson informed the members about a written complaint received from Dr. Durga Puttewar against Mrs. Varsha Panbude, Head of the Commerce Department.

After brief discussion, it was decided that *the matter would be forwarded to the College Development Committee (CDC)* for further consideration and appropriate action as per institutional norms.

Both parties were informed that the committee would ensure fairness and confidentiality in the process.

4. To discuss about the letter obtained from RTM Nagpur university mentioning requirement of ICC report against the complaint filed by Dr Archana Meshram and Dr B A Mehere:

After receiving the letter from RTM Nagpur University and carefully examining the complaint submitted by Dr. Archana Meshram and Dr. B. A. Mehere, the Internal Complaints Committee has reviewed all relevant documents. Based on this detailed assessment, the Committee submits the following considered response:

In view of the unfortunate and heinous incident at Badlapur, the Hon'ble Bombay High Court issued clear directions to the Government of Maharashtra mandating the installation of CCTV cameras in all educational institutions for the safety and security of students and staff. Pursuant to these directions, the Ministry of Higher and Technical Education, Government of Maharashtra, issued a Government Resolution (GR) making the installation of CCTV cameras in all educational establishments compulsory, and requiring that CCTV footage be preserved for one month.

Further, the Hon'ble Chancellor and Governor of Maharashtra, as well as RTM Nagpur University, have reiterated these directives and instructed all affiliated colleges to ensure strict compliance.

In accordance with these binding instructions from the regulatory and governing authorities, Dr. Ambedkar College has installed CCTV cameras across the campus strictly excluding toilets, washrooms and other sensitive personal areas. The purpose of these CCTV cameras is solely to monitor general activities on the campus and to strengthen the safety and security of students, staff, and institutional property.

Access to CCTV footage is strictly restricted. Only the Principal is authorized to view the recordings, and the data is maintained confidentially.

After due consideration, the Committee concludes that the installation of CCTV cameras in the college premises has been carried out as a mandatory compliance measure, without violating privacy norms, and solely to ensure a safe and secure environment for all stakeholders.

Committee also comment that, college should humbly request the university / other authorities not to entertain such vague and frivolous applications, which tarnish the image of a renowned institution.

5. Discussion on Awareness Programmes under ICC:

The committee discussed the need to organise awareness programmes under Internal Complaints Committee.

It was unanimously decided that *various awareness programmes, seminars, and workshops* would be conducted at the college level in the upcoming academic term.

Glimpses of the meeting:



Concluding Remarks:

The meeting concluded with a note of appreciation by the Chairperson, who thanked all members and student representatives for their active participation and constructive suggestions.