

**DR. AMBEDKAR COLLEGE, DEEKSHABHOOMI, NAGPUR**

**DEPARTMENT OF LAW**

**Academic Session - 2020-2021**

**NAME OF THE PROGRAM:**                    **AWARENESS CAMPAIGN ON CONSUMER  
PROTECTION ACT 2019 ON THE OCCASION  
OF NATIONAL CONSUMER DAY**

**DAY:**    **24<sup>th</sup> December 2020**

**Organizing Department**                    **LAW**

**ONLINE PLATFORM:**                    **GOOGLE FORM**

**PROGRAM COORDINATOR:**            **DR. PRATIMA LOKHANDE**

**NAME OF CELL:**                            **LEGAL AID CLINIC**

**NO. OF STUDENTS:**                    **24 (Male: 10 Female: 14)**



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**DR. AMBEDKAR COLLEGE**  
DEPARTMENT OF LAW

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DATE : 22/12/2020

### NOTICE

All the students of LL.B 5 Years Course and LL.B 3 Years Course are hereby informed that the Legal Aid Clinic of Department of Law of Dr. Ambedkar College, DeekshaBhoomi, Nagpur is planning to organize, "AWARENESS CAMPAIGN ON CONSUMER PROTECTION ACT 2019", on the occasion of NATIONAL CONSUMER DAY. The Quiz Competition will be conducted through Google forms in order to promote the general Awareness of the Consumer Protection Act, 2019 and rights of the consumers on 24<sup>th</sup> December 2020. Students those who want to participate in the quiz are informed to attempt this quiz. The link of Google form will be shared on Google classroom and on Class Whatsapp groups. All the participants will receive E-certificates. The names of top three Scorers / winners will be declared.

Dr. Pratima Lokhande  
Coordinator  
Legal Aid clinic

Dr. H.V. MENON  
Professor & Head,  
Department of Law.

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**REPORT ON AWARENESS CAMPAIGN ON CONSUMER PROTECTION ACT 2019 ON THE OCCASION  
OF NATIONAL CONSUMER DAY**

**Organized by**

**LEGAL AID CLINIC**  
**DR. AMBEDKAR COLLEGE, DEEKSHABHOOMI, NAGPUR**  
**DEPARTMENT OF LAW**

New Consumer Protection Act, 2019 was passed due to ambiguities and complexities in the Consumer Protection Act, 1986. It replaced the Consumer Protection Act, 1986. The new act was passed to strengthen consumer rights. The act defines six consumer acts namely right to safety, right to be informer, right to choose, right to be heard, right to consumer education and right to grievance redressal. The new Consumer Protection Act 2019 seeks to revamp the process of administration and settlement of consumer disputes, with strict penalties. It also envisages simplifying dispute resolution process, by Mediation and e-filing of cases. The need for empowerment of consumers as a class cannot be over emphasized and is already well recognized all over the world. There is an urgent need to promote General Awareness of the rights of the consumer by encouraging consumer education and supplying information. In this backdrop, the **ONLINE QUIZ titled, "Awareness Campaign on Consumer Protection Act 2019"** was organized by **LEGAL AID CLINIC** through Google Quiz Form on **24<sup>th</sup> December 2020** to encourage the students to widen their knowledge about different aspects of **Consumer Awareness, Consumer Rights, New provisions of the Act, Redressal and Enforcement machinery**. Total 24 students participated in the quiz from LL.B. Three years Course and BA.LL.B. 5 Years Course. The quiz was made open till 6.00 PM on 25<sup>th</sup> December 2020. The result of the Quiz Competition was declared on 30<sup>th</sup> December, 2020. Top Three winners of the Quiz Competition have been selected on the basis of correct answers and minimum time taken to answer the questions on online Google Form. All the participants are awarded with the E- certificate. Dr. Pratima Lokhande, Coordinator of Legal Aid Clinic conceptualized the theme of the Quiz. Mrs. Vaishali Sukhdeve, Ms. Shilpa Rathod, Ms. Shazia Bari assisted in framing the questions and organizing the quiz.

The following Students secured the first, second and third positions in the quiz.

<b>Sr.No.</b>	<b>Name of the Student</b>	<b>Secured Position</b>	<b>Marks(40)</b>
1.	Siddhi Deshpande	FIRST	40
2.	Vasundhara Gawande	SECOND	36
3.	Akshata Samdale	SECOND	36
4.	Pranav Pawde	SECOND	36
5.	Anjali Dhiran	SECOND	36
6.	Anjali Shriwatre	THIRD	34
7.	Pallavi Patil	THIRD	34
8.	Chinmayee Sinha	THIRD	34
9.	Aishwarya Ukey	THIRD	34



# **AWARENESS CAMPAIGN ON CONSUMER PROTECTION ACT 2019**

The need for empowerment of consumers as a class cannot be over emphasized and is already well recognized all over the world. There is an urgent need to promote General Awareness of the rights of the consumer by encouraging consumer education and supplying informatic

In this backdrop, The Legal Aid Clinic of Department of Law, Dr. Ambedkar College, Deeksha Bhoomi, Nagpur has organised AWARENESS CAMPAIGN ON CONSUMER PROTECTION ACT 2019 ON THE OCCASION OF NATIONAL CONSUMER DAY to make the students aware about the different aspects of Consumer Awareness, Consumer Rights, New provisions of the Act, Redressal and Enforcement machinery.

ALL THE STUDENTS WILL RECEIVE E- CERTIFICATES.  
The name of three winners will be declared.

**\* Required**

Email address \*

Your email

When National consumer day is celebrated? \*



Your email

When National consumer day is celebrated? \*

- December 22
- December 23
- December 24
- December 25

The Consumer Protection Act, 2019 provides for which of the following Alternate Dispute Resolution mechanism for reducing the burden of consumer courts? \*

- Arbitration
- Conciliation
- Mediation
- Negotiation

